

Dear Policyholder,

We regularly review our files for customers who receive annuity payments. This ensures the information is accurate and that you receive payments on time.

Listed below is the information we have for your policy. Please confirm these details by signing and returning the bottom portion of this letter in the enclosed envelope. Alternatively, you can scan or provide a picture of the signed bottom portion of this letter via email and send to investment@empire.ca. If any information is inaccurate, please make corrections.

We need this form returned to us by October 31, 2024 in order to continue sending your annuity payments.

Also, if you are currently receiving your payments in the mail by cheque, we encourage you to consider our safe and convenient direct deposit option. Your payments will be deposited directly into your Canadian bank account, so you don't need to worry about issues such as cheque holds or postal interruptions. To switch to direct deposit, simply include a void cheque when you return the bottom portion of this letter.

If you have any questions, please contact our Customer Service Team at 1 800 561-1268.

Thank you for choosing Empire Life and giving us the opportunity to help you build and protect your wealth.

Sincerely,

Stephanie Wisniewski Director, Retail Operations Empire Life

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259 King Street East, Kingston, Ontario, K7L 3A8 www.empire.ca investment@empire.ca

PLEASE TEAR OFF AND RETURN THIS SECTION

Empire Life		
Confirmation:		
Policy #		
Annuitant		
Amount of Payment		
Signature of Annuitant(s):	
Date		